QUICK FEATURES GUIDE

For those that are on the go or that simply need a quick overview on all our available features. This feature guide will indicate in one shot how you can manage and add more features by phone, via your portal account, and via customer service.

CALLING FEATURES INCLUDED WITH PLAN	BY PHONE		ONLINE	VIA CSR
	Enable	Disable		
411 Directory Services	Dial 411	Hang Up		
411 Enhanced Directory Assistance			Coming Soon	
611 Technical Support & Repair	Coming Soon	Coming Soon		
911 Emergency Service	Dial 911	Hang Up		
911 Enhanced Emergency Service				
Call Forwarding Line Unavailable	Default to Voicemail	Default to Voicemail		
Call Hold	Flash/Hook	Flash/Hook	🔒	
Call Waiting	Flash	Hang Up	🔒	
Call Waiting ID	Default			
Caller ID with Name	Default			
Voicemail	Dial 999 to retrieve voicemails		🔒	
Voice2eMail			🔒	
OPTIONAL ADD-ONS				
Change Times Phone Number			🔒	👤
Multiple Devices			🔒	👤
Toll Free Phone Number			Coming Soon	👤
Virtual Phone Numbers "Free Long Distance 4 Your Friends"			🔒	👤

🔒 Features can be added and managed from your Account Portal

👤 Features can be added and managed by a Customer Service Representative (CSR)

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